

Donwood Strategic Plan 2017–2022



PROGRESS INDICATORS

- Resident/Tenant Quality of Life
- Family Satisfaction
- Staff Engagement
- Manitoba Personal Care Home Standards
- Accreditation
- Quality Care Indicators

Promote Organizational Governance & Effectiveness

To ensure sustainability of the organization through effective governance

Build and Sustain Infrastructure

To build and maintain a safe and supportive place to live and work

Collaborate and Create Partnerships

To develop and maintain strong links with supporting churches and community partners

Embrace Innovation and Expansion

To respond in Christian love to the needs of seniors and community through service and care innovations

Support and Engage Staff

To work together to promote meaningful living for residents and tenants

Provide Quality Service and Clinical Excellence

To be a Home/Residence of Choice through quality care & service founded in our Christian faith

DONWOOD ORGANIZATIONS

- Donwood Manor Personal Care Home
- Donwood Elderly Persons Housing
- Donwood South
- Donwood West
- Valhalla Cove
- Donwood Manor Foundation
- Donwood Management Inc.

Give careful thought to the paths for your feet and be steadfast in all your ways.

Proverbs 4:26

MISSION: *Caring for Seniors with Dignity, Respect, and Christian Values*

VISION: *We will actively anticipate and respond to the diverse needs of our seniors, employees, and community of today and tomorrow.*

VALUES:



Compassion



Accountability



Respect



Excellence