

Outdoor Visitor Guidelines



Please Note: Subject to change

We are all very excited for our residents to have in-person time with their families. The following guidelines are based on directions from Shared Health Services:

- Please drop off sunscreen for your loved one prior to your first visit; Donwood staff will apply it prior to going outside to visit.
- All visits **MUST** be **PRE-BOOKED** through www.donwoodmanor.org and **must** be booked **THREE** days in advance. Each day, visits are arranged by units to minimize mingling of residents between units; there will be a maximum of **THREE** resident visiting slots at a time with a maximum of **TEN** slots a day.
- All visitors **MUST** be screened prior to visiting including temperature check.
- A maximum of **TWO essential visitors per resident** per visit. You cannot switch out visitors during your scheduled time. A minor must be accompanied by an adult and is considered one of the two visitors.
- Visits are limited to **ONE visit** per week/per resident.
- Scheduled visits are **30 mins** in length.
- Food and Beverages are **NOT** permitted due to infection control practices.
- All existing guidelines for items that are approved for drop off still exist. Do not bring items directly to your loved one during your visit, continue to bring items to PCH vestibule for sanitizing.
- Pets are **NOT** permitted.
- There is **NO** access to either the PCH or EPH . **NO** washroom facilities on-site.
- Please follow markings and signage.
- Donwood Manor reserve the right, at its sole discretion, to cancel outdoor visits due to inclement weather (34C with humidex, rain, etc), insufficient staff resources or non-compliance of visitors. In case of bad weather, outdoor visits will be changed to window or virtual visits. If you prefer to cancel please call or text **204-918-1707**. These window visits will be in the same courtyard as outdoor visits.



As a visitor:

- Use Hand Sanitizer provided
- Wear a non-medical (cloth) masks during outdoor visits. (This is not required, but is encouraged)
- Practice Physical Distancing - Keep **TWO metres** apart and cannot make contact with the resident.

